

NAMSS PRINCIPLES OF LEADERSHIP

| PRINCIPLE | INDICATORS |
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| <p>Constructive Relationships <i>Builds and maintains professional networks (relationships) that are characterized by mutual concern and respect and serve to improve or promote strategic development.</i></p> | <ul style="list-style-type: none"> • Creates conditions conducive to continuous improvement and change management • Has the courage and will to make the tough decisions. • Confronts and resolves conflict. • Views NAMSS staff as partners who are critical to association success, nurturing a climate of common expectations, trust, collaborative planning, joint evaluation, strong communication and mutual respect. • Has enthusiastic followers having earned the respect and trust of colleagues, professional peers and staff. • Values and embraces diversity. • Fosters open, candid and constructive debate and deliberation. |
| <p>Strategic Thinking <i>Ability to think strategically, challenge current beliefs/mindsets and bring tough issues to the surface even when doing so is uncomfortable; pushes for effective plans that are in line with the associations goals and objectives.</i></p> | <ul style="list-style-type: none"> • Delegates tasks to committees, workgroups or NAMSS staff. • Demonstrates the ability to focus strategically for the greater good of the association. • Looks to the future and thinks strategically. • Focuses outward and on opportunities. • Possesses mental toughness and resilience. • Visionary, not task oriented. • Focus on overall goals/objectives of the organization and not just those of individual members. |
| <p>Passion and Vigor <i>Serves as an ambassador for the association and demonstrates boundless enthusiasm for NAMSS mission, vision and goals. Is self-aware and able to successfully balance professional and personal demands.</i></p> | <ul style="list-style-type: none"> • Generously shares information, resources, praise and credit. • Is self-aware. • Views volunteer service as an honor, possessing passion and conviction for the associations' mission and vision. • Is visible, available and on the front line. • Understands the commitment of time, energy and other requirements before accepting position, taking appropriate action when unable to fulfill service commitment. • Actively engages with industry partners and stakeholders |

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| <p>Integrity <i>Demonstrates consistent commitment to honesty and truthfulness; holds themselves and others accountable for acting with integrity and does the right thing even when it may be hard to do.</i></p> | <ul style="list-style-type: none">• Puts duty and the greater good before self.• Bases decisions and actions on core values, continually striving for clarity and buy-in.• Holds self and others accountable for delivering on promises and performing against assigned tasks.• Focuses on and lives by principles and values.• Practices humility.• Believes that most others have the best intentions |
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